

# Daily Agenda

## Sunday, September 17, 2023

3:00pm - 4:30pm	Registration
4:30pm - 6:00pm	Opening Keynote
6:00pm - 7:30pm	Welcome Reception and Vendor Show Early Access

### Breakfast

Hot breakfast buffet is provided for guests of the Hershey Lodge daily from 8:00am - 9:00am

### Networking Breaks

Collaborate with and learn from colleagues and vendors each day Monday - Wednesday.

Drinks and themed-snacks will be served.

### Welcome Reception

Limited open bar and heavy hors d'oeuvres offered Sunday and Monday evening is a cash bar with heavy hors d'oeuvres offered.

## Monday, September 18, 2023

7:30am - 9:00am	Registration
8:00am - 9:00am	Breakfast/Vendor Show
9:00am - 4:00pm	Training Workshops
12:00pm - 1:00pm	Lunch/Vendor Show
2:30pm - 3:00pm	Networking Break
4:00pm - 6:00pm	Vendor Show
4:00pm - 6:00pm	Evening Reception

### Dinner and Entertainment

Join us Wednesday evening for dinner and live entertainment with The Killer Pianos.

## Tuesday, September 19, 2023

8:00am - 9:00am	Breakfast/Vendor Show
9:00am - 4:00pm	Training Workshops
12:00pm - 1:00pm	Lunch/Vendor Show
2:30pm - 3:00pm	Networking Break

### Vendor Show

Sunday, September 17: 6:00pm - 7:30pm

Monday, September 18: 8:00am - 9:00am

12:00pm - 1:00pm

2:30pm - 3:00pm

4:00pm - 6:00pm

Tuesday, September 19: 8:00am - 9:00am

12:00pm - 1:00pm

## Wednesday, September 20, 2023

8:00am - 9:00am	Breakfast
9:00am - 4:00pm	Training Workshops
12:00pm - 1:00pm	Lunch
2:30pm - 3:00pm	Networking Break
5:00pm - 8:30pm	Dinner & Entertainment

## Thursday, September 21, 2023

8:00am - 9:00am	Breakfast
9:00am - 3:30pm	Dale Carnegie Training Workshop
12:00pm - 1:00pm	Lunch

# Daily Workshop Schedule

Below is the schedule of workshops offered at Expand Expo 2023.

## Monday

- Becoming More Strategic About Collections
- Consumer Lending for Front-Line Staff
- Exceptional Relationship Strategies
- Managing Risk Amid Inflation, Rising Rates, and Other Economic Challenges
- Presenting Yourself: Taping Back Into the Art of Presentations, Communication, and "You"
- Servant Leadership
- So Now You're a Manager: Now What?

## Tuesday

- Business Development
- Branding Your Credit Union to Stand Out From the Crowd
- Communicate Powerfully - Crush Your Delivery!
- Consumer Lending for Front-Line Staff
- The Leader's Role in Making Things Happen
- Success 101: How to Achieve Your Goals and Reach Your Fullest Potential
- Women in Leadership Power

## Wednesday

- Accountability in the Workplace
- Artificial Intelligence
- Branding Your Credit Union to Stand Out From the Crowd
- Innovate Your Loan Portfolio
- Leadership Psychology
- Lending Strategies for Lending Managers
- What to Do When it Didn't Go Well 2.0

## Thursday

### Win Friends and Influence People

presented by



For the most complete and updated schedule, course descriptions, and trainer bios, please visit our website [www.ExpandExpo.org](http://www.ExpandExpo.org).

Training resources specific to each workshop will be made available to attendees the morning of the workshop.

Workshop times each day Monday - Wednesday will begin at 9:00am and end at 4:00pm. A one-hour lunch break will be provided at 12:00pm, and 30 minute networking break at 2:30. A morning break will be at the individual instructor's discretion. Thursday workshops will follow the same morning schedule; classes will end at 3:30pm with no afternoon break.